

## Post-Results Services explained

**A-Level only:** Concerned about the grade but want to look at the script before requesting a Review of Results (RoR)?

Concerned about a **GCE OR GCSE** result?

**Is there a university place pending?**

**No**

**No**

**Yes**

Request a priority access to scripts through the Exams Officer

Request a re-count (Clerical check) or a Review of Marking (not a re-marking of the candidate's script)

Request as Priority Review of Marking – don't request a priority copy first as you may miss the RoR deadline



**Yes**

Still concerned after receiving the copy of scripts?

Receive Review of Results outcome.  
School leavers: Provide e-mail contact

**No**



No further action

Would you like to appeal?

Do you still have a concern or complaint?

**No**

No further action



Please see Mrs Hemsley, your Exams Officer, for the appeals procedure. Appeals must be received within 14 days of outcome.

Please see Mrs Hemsley, your Exams Officer, for the customer service/complaints procedure for the relevant examination board.

**Key to Services available:**

Clerical Check (recount)

(Priority) Review of Marking

(Priority) Access to Script

**Refer to the RoR & ATS Form for fees and deadlines.**